



INCIDENT MANAGEMENT

The National Highway Institute (NHI) is pleased to announce the launching of our Certificates of Accomplishment. NHI is offering Certificates of Accomplishment to recognize individuals who have successfully completed and achieved passing grades in selected groupings of related NHI course offerings. The certificate program features suites of complementary NHI courses bundled together to enable participants to enhance their depth and breadth of knowledge and expertise in specific disciplines or topic areas.

COURSE SUITE: The Certificate of Accomplishment in Incident Management features the following three NHI courses:

- FHWA-NHI-133048A—Managing Traffic Incident and Roadway Emergencies (2-day)
- FHWA-NHI-133099—Managing Travel for Planned Special Events (2-day)
- FHWA-NHI-133101—Using the Incident Command System (ICS) at Highway Incidents (2-day)

BENEFITS:

- Courses are taught by expert instructors who have real-world experience in the field of incident management
- Interactive sessions featuring the best practices to prepare for, clear, and minimize traffic delays due to planned and unplanned incidents
- Participants will have the opportunity to network with other professionals and benefit from a wide range of perspectives and experiences
- Participants will receive the latest regulatory information and guidance as they proceed through the courses

TARGET AUDIENCE: Personnel from FHWA, State departments of transportation (DOTs), county and local governments, and the private sector who are responsible for planning and preparing for special events, and those responsible for responding to, managing, and clearing unplanned traffic incidents.

REQUIREMENTS: Any course sessions successfully completed and passed within the Incident Management course suite since January 1, 2004, are eligible for inclusion in the Certificate of Accomplishment. Sessions attended prior to that date are not eligible. No waivers or substitutions will be accepted. All the courses in the suite must be completed within four years of taking the first course. To be eligible to receive a Certificate of Accomplishment, participants must complete and pass the test for each course in the suite. After successfully completing all the courses in the suite, please contact the NHI Training Coordinator at nhitraining@dot.gov to request your Certificate of Accomplishment.

ENROLLMENT: Customers can login and enroll via the NHI Web site at www.nhi.fhwa.dot.gov. FHWA employees should ask their FHWA Training Coordinator to register them through the NHI Web site.

NHI TRAINING TEAM: NHI Registrar • (703) 235-1212 • E-mail nhiregistrar@dot.gov



The NHI Certificate of Accomplishment in Incident Management provides the individual with a comprehensive capability in all aspects of planning and organizing to manage and clear both planned events and unplanned traffic incidents. This suite should be a key tool in the battle against congestion.