

**COURSE NUMBER**

FHWA-NHI-138003

**COURSE TITLE****Introduction to Performance Measurement**

'Introduction to Performance Measurement' is a two-hour Web-based Training course offered by NHI, the authoritative source in transportation training.

This course is one in a series of introductory courses that fall within the subject area of Transportation Performance Management. Transportation Performance Management is a strategic approach that uses system information to make investment and policy decisions to achieve national performance goals. Performance Management helps inform decisions on the use of available resources, strengthens our accountability, and allows us to better understand and communicate what works and what does not work.

Performance measures help us see if targets and goals are being reached and give us clear information to communicate with decision-makers and stakeholders. In addition, performance measures help ensure program alignment with investments and customer expectations.

The training provides an overview of performance measures. It covers FHWA's role in developing performance measures and the criteria for developing effective performance measures. It also discusses the importance of data in developing performance measures, tools available for collecting data, and considerations for data analysis. It also addresses how performance measurement information can be used.

The course includes the following five lessons:

- + Performance Measures Overview
- + FHWA and Performance Measures
- + Criteria for Developing Effective Performance Measures
- + Data, Tools, and Analysis
- + Using Performance Measurement Information

This course was created in May of 2013. It does not include an assessment.

To enroll in this Web-based Training course, select 'Add To Cart.'

OUTCOMES

Upon completion of the course, participants will be able to:

- Explain why performance measures are important
- Explain the FHWA's role in developing performance measures
- Describe the criteria an effective performance measure must meet
- Recognize the importance of data in developing performance measures
- Explain how performance measurement information is used

TARGET AUDIENCE

The target audience for this Web-based Training course includes all FHWA employees.

TRAINING LEVEL: Basic

FEE: 2022: \$0 Per Person; 2023: \$0 Per Person

LENGTH: 2 HOURS (CEU: 0 UNITS)

CLASS SIZE: MINIMUM: 1; MAXIMUM: 1

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