COURSE NUMBER
FHWA-NHI-137058

COURSE TITLE
OPM 02: Nuts and Bolts of Operations Performance Measurement

‘OPM 02: Nuts and Bolts of Operations Performance Measurement’ is an 8-hour long web-based training offered by NHI, the authoritative source in transportation training. This course is intended for senior analysts, as well as first and second-level management. In it, we emphasize the measurement side of performance measurement, looking specifically at the data, tools, and analysis methodologies available to the practitioner. This course also will serve as a primer for those who have forgotten transportation engineering fundamentals.

To enroll in this web-based training course, select ‘Add to Cart.’

OUTCOMES
Upon completion of the course, participants will be able to:
• Describe the data needed to drive Operations Performance Measurement
• Discuss the use and importance of travel time and volume data
• List and explain the guidelines for the effective presentation of complex data

TARGET AUDIENCE
Senior analysts and first and second-level managers

TRAINING LEVEL: Basic

FEE: 2020: $0 Per Person; 2021: N/A

LENGTH: 8 HOURS (CEU: .8 UNITS)

CLASS SIZE: MINIMUM: 0; MAXIMUM: 0

NHI Customer Service: (877) 558-6873 • nhicustomerservice@dot.gov